



7-30-04

2154
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Attorney Docket No. ESFT-001/00US

PATENT

Express Mail Label Number: EV 459986187 US

Date of Deposit: July 29, 2004

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date: July 29, 2004

By: Sherry Duncan Bitler
Sherry Duncan Bitler

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of HARTMAN et al.

Confirmation No.: 1070

Serial No.: 09/766,469

Examiner: Z. MAUNG

Filed: January 19, 2001

Art Unit: 2154

FOR: MANAGED SERVICES PLATFORM

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Technology Center 2100

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

RESPONSE TO OFFICE ACTION

Sir:

In response to the Office action of May 12, 2004, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 9 of this paper.



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TRANSMITTAL

Enclosed are the following documents:

☒ Response to May 12, 2004 Office Action; and

☒ Return Postcard.

☐ Cooley Check No. _____ in the amount of \$_____ for the month extension fee is attached.

The Commissioner is hereby authorized to charge any appropriate fees under 37 C.F.R. §§1.16, 1.17, and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 50-1283.

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Respectfully submitted,
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